

Gambling Host Commitment to Care

We are committed to providing a safe environment for our gambling customers. Our staff are trained in best practice harm minimisation and work to ensure that the harm from gambling is minimised. This means we:



Demonstrate a **culture of care** for our gambling customers.



Know how to meet our legal responsibilities.



Chat regularly with our gambling customers.



Can **identify** signs that may mean someone's gambling is causing harm.



Regularly **monitor** the gaming room and **record** our observations.



Respond appropriately if we see signs of harmful gambling in our venue.